

**FEMA** (/)

Disaster Recovery Center Opens Thursday in Shasta County

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SACRAMENTO, Calif. – A Disaster Recovery Center (DRC), jointly operated by the State of California’s Office of Emergency Services (Cal OES) and the Federal Emergency Management Agency (FEMA), opens Thursday to offer residents affected by the recent wildfires disaster assistance.

The DRC is located at:

**Former Kmart
2685 Hilltop Dr.
Redding, CA 96002**

Hours of Operation:

Open 9 a.m. to 7 p.m., seven days a week.

Representatives from FEMA, the U.S. Small Business Administration and other state, local and federal agencies will staff the center. Residents living in Shasta County, which was designated under the President’s Aug. 4, 2018 Major Disaster Declaration, now have a place to get their questions answered fact to face.

Before visiting a DRC, survivors are encouraged to register anytime online at [DisasterAssistance.gov](https://www.disasterassistance.gov) (<https://www.disasterassistance.gov/>) or by phone at **800-621-**

3362 or (TTY) 800-462-7585. Applicants who use 711 or Video Relay Service may call **800-621-3362**. The toll-free numbers are open 4 a.m. to 8 p.m. local time, seven days a week.

Survivors should have the following information at hand:

- Social Security number.
- Address of the damaged primary residence.
- Description of the damage.
- Information about insurance coverage.
- A current contact telephone number.
- An address where they can receive mail.
- Bank account and routing numbers for direct deposit of funds.

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FEMA's mission is helping people before, during and after disasters.

*Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at **800-621-FEMA (3362) 711/VRS - Video Relay Service**). Multilingual operators are available. (Press 2 for Spanish). TTY call **800-462-7585**.*

The SBA is the federal government's primary source of money for the long-term rebuilding of disaster-damaged private property. SBA helps businesses of all sizes, private nonprofit organizations, homeowners and renters fund repairs or rebuilding efforts and cover the cost of replacing lost or disaster-damaged personal property. These disaster loans cover losses not fully compensated by insurance or other recoveries and do not duplicate benefits of other agencies or organizations. For more information, applicants may contact SBA's Disaster Assistance Customer Service Center by calling 800-659-2955, emailing

disastercustomerservice@sba.gov, or visiting SBA's website at www.sba.gov/disaster (<https://www.sba.gov/disaster>). Deaf and hard-of-hearing individuals may call 800-877-8339.

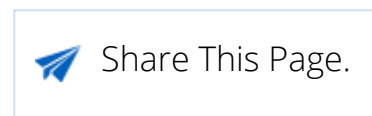
Last Updated: August 11, 2018 - 18:01

Related Disaster(s): [4382 \(/disaster/4382\)](/disaster/4382).

Related State(s):

[Region V \(/fema-regions/region-v\)](/fema-regions/region-v)

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